

Sports Imports Return Policy

Thank you for choosing Sports Imports! We strive to ensure that you are fully satisfied with your purchase. If for any reason you are not completely happy, we offer returns within 30 days of your purchase.

Please note: Custom items or products are not eligible for return.

Return Policy

- Returns are accepted within **30 days** from the purchase date.
- All items must be in **new, unused condition** with original labeling intact.

Return Process

1. Request a Return Authorization (RMA):

- Contact our Customer Service team at **info@sportsimports.com** with your **name, order/invoice number**, and **reason for return**. We will provide you with a **Return Merchandise Authorization (RMA) number**.

2. Package the Return:

- Securely package the item(s) in their original packaging.
- Write the RMA number on the package and mail the return to:

Sports Imports, Inc

Attn: Returns

RMA # [RMA Number]

6950 Worthington Galena Rd

Worthington, OH 43085

United States

3. Return Shipping:

- You are responsible for return shipping costs. We recommend using a **trackable shipping method**.

Refunds and Exchanges

- Once your return is received, we will inspect the condition of the item(s). Please allow up to **2 days** for processing.
- Refunds will be issued to the original payment method. Depending on your credit card company, it may take **1-2 billing cycles** for the credit to appear on your statement.
- You will receive an email notification once your return has been processed.

Exceptions

- For defective or damaged products, please contact us directly at info@sportsimports.com to arrange for a refund or exchange.

Restocking Fee

- A **10% restocking fee** may apply to all returns.

Questions

For any questions or further clarification, please don't hesitate to reach out to us at **info@sportsimports.com** or call **(800) 556-3198**.

Thank you for shopping with us!